North Yorkshire County Council

Young People's Overview and Scrutiny Committee

24 October 2014

Council Plan - 2020 North Yorkshire plan

1 Purpose of the report

1.1 To inform the Young People's Overview and Scrutiny Committee of responses to the Council Plan consultation 2014 and to consult the committee on the proposed priorities for the 2020 North Yorkshire plan.

2 Background

- 2.1 The Council Plan is a key component of the Council's policy framework, setting out the Council's objectives and how resources are to be used to deliver those objectives. Ensuring the Council Plan is developed in a timely and robust manner is essential in order to drive forward the business of the Council and improve performance, including the Council's contribution to the delivery of the North Yorkshire Community Plan.
- 2.2 The Council Plan sets out the Council's long-term corporate ambitions and priorities for action for the next year. The plan has been revised annually.
- 2.3 This process is closely allied to the budget setting process, clearly demonstrating the "golden thread" running through the Council's objectives, priorities and allocation of resources.
- 2.4 The Council Plan 2014/15, in addition to detailing the County Council's achievements for 2013/14 and priorities for 2014/15, also explained how the Council's role will need to change in the future in response to funding challenges. It proposed a revised vision, values and objectives to inform the County Council's approach to the end of the decade and its 2020 North Yorkshire plan. It was published electronically and can be downloaded at http://www.northyorks.gov.uk/article/23979/The-council-plan

3 Consultation

- 3.1 An online public consultation on the proposed approach, including the future vision, values and objectives, ran from 6 March until 30 June 2014. This consultation was promoted through North Yorkshire Now and the County Council's pages in the Johnston Press newspapers, and staff were also encouraged to respond by articles on the intranet, key messages and Richard Flinton's fortnightly message. Contact details and methods of feedback for those not online were also advertised.
- 3.2 The proposed vision, values and objectives are set out in APPENDIX 1.

- 3.3 79 responses were received to the online consultation. Three responses were received by email.
- 3.4 86% of respondents to the online consultation strongly agreed or agreed with the Council's proposed vision statement. 6% disagreed or strongly disagreed with it.
- 3.5 83% of respondents to the online consultation strongly agreed or agreed with the proposed values. 4% disagreed or strongly disagreed with them.
- 3.6 80% of respondents to the online consultation strongly agreed or agreed with the proposed objectives. 9% disagreed or strongly disagreed with them.
- 3.7 A summary of the consultation responses and actions to be taken by the Council has been published on the website at http://www.northyorks.gov.uk/article/28635/Consultation-on-future-vision-values-and-objectives-for-North-Yorkshire-County-Council and responses relating to specific services shared with the relevant officers.

4 2020 North Yorkshire plan

- 4.1 To align with 2020 North Yorkshire the next Council Plan will set a long term vision to take the Council to 2020, accepting the need for a refresh in 2017 after the next County Council elections. This plan will be the public expression of the 2020 North Yorkshire vision and be informed by the consultation responses referred to above.
- 4.2 The plan will be developed using the agreed process for key cross-cutting strategies with input from all directorates and under the sponsorship of Management Board and will be aligned to the development of the council budget with both being agreed at the February 2015 meeting of the full County Council.
- 4.3 It will include a delivery plan to implement the 2020 North Yorkshire County Council vision, and to monitor progress. The delivery plan will be refreshed annually and highlight the most important issues and pressures upon the County Council for the year, explain what its income will be and details of spending and savings plans, as well as specific actions to be carried out during the year.
- 4.4 Priorities for the 2020 North Yorkshire Council plan must focus on those issues where the Council can provide leadership and where its intervention is needed to overcome some of the on-going issues that affect the lives of people within the county. Public consultation on the proposed priorities is taking place using the Citizens' Panel.

The proposed priorities are:

- Opportunities for young people;
- Loneliness and social isolation;
- Transport links;

- Economic opportunity for all parts of the county;
- Broadband connectivity
- 4.5 Members are asked to consider:
 - Whether these priorities are the right ones?
 - Whether there are any others which ought to be included?
 - Which aspects of the proposed priorities should be pursued, within the context of current reduced resources?

5 Recommendations

- 5.1 That the Young People's Overview and Scrutiny Committee notes the responses received to the consultation and implications for the vision, objectives and values of 2020 North Yorkshire
- 5.2 That the Young People's Overview and Scrutiny Committee comments on the proposed priorities for the 2020 North Yorkshire plan.

Neil Irving, Assistant Director - Policy and Partnerships County Hall, Northallerton

October 2014

Background Documents – Nil

Proposed vision, values and objectives

Vision

We want North Yorkshire to be a thriving county which adapts to a changing world and remains a special place for everyone to live, work and visit.

Values

- 1. Customer focus promoting individual, family and community self-service and resilience, with additional support for the most vulnerable.
- 2. Care and respect treating people as individuals and with courtesy, seeking to understand how others see things, valuing their contribution.
- 3. Honesty being clear about what we are able to deliver and that we must live within our means.
- 4. One team one council working with partners and communities.
- 5. Effective local democracy strengthening community leadership.
- 6. Innovative and can-do attitude understanding what needs to be done, taking responsibility to see things through and deliver what has been agreed, identifying ways to improve services and performance.
- 7. Efficient and effective commissioning from those who are best placed to deliver whether in-house, private sector or voluntary and community sector.
- 8. Valuing our staff our key asset to work and deliver for individuals, families and communities.

Objectives

- 1. To lead the achievement of the vision:
 - a. Ensuring that the key issues for people and places in North Yorkshire are identified and understood.
 - b. Ensuring that there are strategies, developed with communities and partners, in place to tackle these.
 - c. Making the case for North Yorkshire.
- 2. To enable individuals, families and communities to do the best for themselves:
 - a. Supporting empowered and vibrant communities to provide a range of services for local people that fully utilise all local assets, prevent loneliness and troubled families, and contribute to healthier lifestyles.
 - b. Providing self service facilities and ready access to relevant information and signposting enabling customers to access information, check eligibility, carry out a self-assessment, make appointments, make online payments, and request simple services themselves.
- 3. To ensure the delivery of:
 - a. services to the most vulnerable people.
 - b. high priority services that enable a thriving county.